



It's all about *living.*

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March 27, 2020

Dear Staff, Residents and Family Members:

On behalf of the United Methodist Memorial Home Board of Trustees, I would like to join David Souder by thanking our administrative staff and all of our employees for going the extra mile; we are so grateful for their sacrifice. The Board is appreciative of the great work that was already taking place before the current health crisis occurred, giving us a sense of preparedness. This standard is reflective of our excellence in care for over 110 years.

Moving forward, our Board will collaborate with administration to enter this new era in healthcare. We will proceed with an acute awareness of unprecedented challenges such as the current outbreak of COVID-19. A new reality for all CCRC's (Continuing Care Retirement Communities) will be to review and revise their policies as needed. Heritage Pointe Communities as a whole has done a remarkable job in adapting as the situation has changed, allowing decisions to be fluid in the effort to keep all residents and staff as safe as possible.

Finally, I think it speaks to the regard with which I hold Heritage Pointe Communities that I not only serve as Board President, but also chose one of their Dogwood Glen Villas as my home. Recently, another resident, my neighbor, Dave Swanson, remarked, "We are so grateful to be in the best place possible during a crisis like this." Dave also expressed his gratitude for the great care he feels from the staff. That is a sentiment to which we all can agree.

May God continue to bless Heritage Pointe Communities!

Sincerely,

James D. Jones  
President, UMMH Board of Trustees